



Southern Youth and Family Services (SYFS)

**Providing a Range of Accommodation and Support Services
for Young People and Families**

Accommodation - Housing - Health - Information - Counselling - Training and Employment Support
Advocacy - Referral - Assessment - Education - Material and Financial Assistance

Office: 467 Crown Street, Wollongong, NSW, 2500. Phone: 02 4221 7700 Fax: 02 4221 7790 Email: syfs@syfs.org.au Web: www.syfs.org.au

Supported Accommodation/Housing Services

Crisis Youth Refuges Illawarra, Goulburn and Queanbeyan

Short term and emergency support and accommodation for young people aged 16 to 17 years inclusive

Referral times
24 hours

Illawarra (02) 4221 7700
Goulburn (02) 4824 6256
Queanbeyan (02) 6232 9717

Link Inn, Treehouse

Supported accommodation for young people aged 16 to 17 years inclusive.

Referral times
9.00am - 11.00pm

Link Inn (02) 4221 7755
Treehouse (02) 4240 4901

YIPIH (Young Independent People In Housing)

Supported accommodation for young people aged 16 to 23 years inclusive. Priority access is offered to young women.

Referral times
Monday - Friday
9.00am - 11.00pm

YIPIH (02) 4221 7735

Southern Youth Foyer Project - Garden Court, Myuna Way, Warilla

Supported accommodation for young people aged 16 to 23 years inclusive with education, training and pre-employment support provided.

Referral times
Monday - Friday
9.00am - 8.00pm

Garden Court (02) 4221 7750
Myuna Way (02) 4221 7785
Warilla (02) 4295 8752

IHP (Independent Housing Project)

Medium to long term housing with outreach support for young people aged 18 to 23 years inclusive. Young people with children can be accommodated based on availability of suitable properties.

Referral times
Monday - Friday
9.00am - 5.00pm

Wollongong (02) 4228 0130
Shellharbour (02) 4295 8721

Juvenile Justice Program - RAILS (Resourcing Adolescents Independent Living Scheme)

Supported short term accommodation for young people who are involved with the Juvenile Justice system.

Referral via
Juvenile Justice

Illawarra (02) 4228 9907

Out of Home Care Services

Out of Home Care (OoHC) Services (Permanency Support Program)

SYFS OoHC provide a continuum of placement and care options catering to young people 12 to 18 years with a range of support needs in the Illawarra, Shoalhaven and Southern Region.

The OoHC Services (Permanency Support Program) are made up of three components:

- Intensive Therapeutic Care Home (ITCH): accommodation, support and care for young people in care.
- Therapeutic Supported Independent Living (TSIL): accommodation and therapeutic support for young people transitioning to independence.
- Supported Independent Living Service (SIL): providing a support service for young people transitioning to independence.

Premiers Priority Program

Provides outreach supported accommodation and a range of support needs for young people leaving Out of Home Care.

Referral via
NSW Department of
Communities and Justice

(02) 4221 7700

Referral via
NSW Department of
Communities and Justice

Outreach Support Services

ILS (Independent Living Situation Program)

Support to locate, establish and maintain various living situations including living and social skills education for young people aged 14 to 23 years inclusive.

Referral times
Monday - Friday
9.00am - 5.00pm

Wollongong (02) 4240 4850
Warilla (02) 4295 8723

IHP Families (Independent Housing Program)

12 months transitional housing and support provided to families to maintain and sustain various living situations.

Referral times
Monday - Friday
9.00am - 5.00pm

Nowra (02) 4448 2473

ERP (Emergency Relief Program)

Providing emergency financial and material assistance including referrals to other services if ongoing support is required.

Referral times
Monday - Friday
9.00am - 4.30pm

(02) 4226 5816

RAGE (Resourcing Adolescents to Gain Essentials)

Brokerage, financial and material assistance and support to improve the living situations for young people aged 14 to 23 years inclusive in the Illawarra and 14 to 17 years inclusive in the Shoalhaven.

Referral times
Monday - Friday
9.00am - 5.00pm

Illawarra (02) 4240 4830
Shoalhaven (02) 4448 2476

Financial Counselling Program

Providing financial support, advocacy and programs to young people experiencing financial and personal difficulties.

Referral times
By appointment only
call to book

(02) 4240 4810

RAILS (Resourcing Adolescents Independent Living Scheme)

Support for young people including advocacy, information, referral and programs such as work development orders and court support.

Referral times
Monday - Friday
9.00am - 5.00pm

Illawarra (02) 4228 9907

Health Services

CHAIN (Community Health for Adolescents In Need)

Providing a range of health services to young people aged 12 to 24 years inclusive, including health education and information, group activities and practical assistance.

Referral times
Monday - Friday
9.00am - 4.30pm

(02) 4240 4800

Baby CHAIN (Community Health for Adolescents In Need)

Providing a range of health services to young parents, their children and young pregnant women aged 12 to 24 years inclusive including young people who are at risk of or experiencing homelessness or disadvantage.

Referral through
CHAIN

**Clinics and classes are held
at various times
No appointments are needed**

HAPY (Healthy Active Positive Youth Program)

Providing education and support services, including groups and activities, for young people aged 12 to 24 to promote a healthy and active lifestyle.

Referral through
CHAIN

**Clinics and classes are held
at various times
No appointments are needed**

Employment, Education and Training Services

NETWORK (New Education, Training and Work Opportunities Resource)

Support service for young people aged 15 to 24 years inclusive to assist in overcoming barriers to participation in education, training, employment and community life.

Referral times
Monday - Friday
9.00am - 5.00pm

Wollongong (02) 4221 7770
Shellharbour (02) 4295 8751

Connect-Ed

The Program assists young people aged 15 to 24 years inclusive access a range of accredited training and provides specialist individual and group work support to re-enter mainstream education and training.

Referral times
Monday - Friday
9.00am - 5.00pm

(02) 4221 7770

Indigenous Network Program

The Program assists young people in Years 9 to 11 who are disengaging from schools in the Shellharbour Region and provides cultural programs and specialist individual work to assist to remain in school and increase educational attainment.

Referral times
Monday - Friday
9.00am - 4.30pm

Shellharbour (02) 4295 8720

Re-Link

The Program is for young people in SYFS who are currently not enrolled in mainstream schooling and have barriers to re-engaging in education or training. Re-Link provides a flexible Learning Program while re-connecting to mainstream schooling.

Referrals via SYFS Services

RE-LINK is a Board of Studies Approved Alternative Education Program.

Registered Training Organisation - RTO 45411

SYFS is a current registered training provider with the following qualifications on scope.
Certificate II in Hospitality
Certificate III in Hospitality

Course details and delivery times will be provided as courses run.

Shellharbour (02) 4295 8700

Family and Specialist Services

FC (Family Counselling Project)

Professional counselling and support for young people/children up to the age of 17 years inclusive, and their families.

Referral times
Monday - Friday
9.00am - 4.30pm

Wollongong (02) 4221 7760
Shellharbour (02) 4256 5468

RAFT (Resourcing Adolescents and Families Team)

Early intervention support services, including mediation and practical assistance for young people aged 12 to 17 years inclusive, and their families.

Referral times
Monday - Friday
10.00am - 7.30pm

Illawarra (02) 4221 7764
Shellharbour (02) 4256 8734
Shoalhaven (02) 4448 2475

NAYS (Newly Arrived Youth Specialists)

Early intervention support services for young people aged 12 to 21 years inclusive, and their families who have recently migrated to Australia.

Referral times
Monday - Friday
10.00am - 5.00pm

(02) 4221 7765

CAFS (Child, Adolescent and Family Services)

Early intervention support for children and young people up to the age of 17 years inclusive, and their families, who have or are at risk of developing mental health problems.

Referral times
Monday - Friday
9.00am - 5.00pm

Illawarra (02) 4221 7762
Shellharbour (02) 4256 1928

Parenting Program

Early intervention support for vulnerable families with children aged up to 12 years inclusive in the Shellharbour LGA.

Referral times
Monday - Friday
9.00am - 5.00pm

(02) 4257 7648

SPIFY (Specialists Intervention For Youth)

Enhancing the mental health, resilience and interconnectedness of disadvantaged young people in OoHC aged 12 to 23 years inclusive.

Referral times
Monday - Friday
9.00am - 5.00pm

(02) 4295 8713
(02) 4295 8700

HYAP (Homeless Youth Assistance Program) Illawarra, Shoalhaven and Southern NSW

The Program provides services to reconcile or restore young people aged 12-15 years with their families or to help them transition to longer-term supported accommodation, whilst also supporting them in education, training and jobs.

Referral times
Monday - Friday
9.00am - 5.00pm

Wollongong (02) 4221 7715
Shellharbour (02) 4228 1946
Shoalhaven (02) 4428 2470
Bega 0429 156 396
Cooma 0429 409 834
Moruya (02) 4422 9333
Goulburn (02) 4824 6260
Queanbeyan (02) 6232 9717

Cringila Community Centre

Cringila Community Centre
Community Centre

The Centre provides a range of services for the Community including families and young people.

For general enquires including:-

- Information
- referral
- support
- General drop in
- Access to a variety of programs such a groups for families and children

Other Facilities and Services:

- Two Community Halls for Hire
- School Holiday activities for young children aged 3 to 12 years
- Gentle exercise programs for seniors in partnership with Multicultural health
- Multicultural woman's groups (includes social events and educational sessions)
- EAPA vouchers -NSW Government Scheme designed to help people who are having trouble paying their home electricity and/or gas bill because of a crisis
- A variety of programs in partnership with Cringila Public school working with years 3 and 4 students to gain knowledge, history and promote pride and ownership of the Cringila area
- Links with NSW health to run multilingual health sessions on breast health, healthy eating and general health

Referral times
Monday - Friday
9.00am - 4.00pm

(02) 4221 7744

Opening times
Monday - Friday
9.00am - 4.00pm

Early Childhood Services

Southern Suburbs Preschool

Funded to work with children and families

The Centre provides a range of services for the Community including families and young people.

For general enquires including:-

- Information
- referral
- locations

Program includes:

- Safe play
- Creative play
- Healthy eating
- Language skills and provision of information to parents around access to other services eg health and education

Referral times

Monday - Friday

9.00am - 4.00pm

0447 931793

SYFS Centre

The SYFS Centre provides a range of services for young people, families and the Community

Referral times
Monday - Friday
9.00am - 4.30pm

Shellharbour (02) 4295 8700

For general enquires including:-

- Information, assessment, referral, advocacy
- Access to facilities such as showers and laundry for those who are experiencing homelessness
- Access to a variety of programs such a groups for families and children and young people
- Youth health services such as dietitian and healthy eating and healthy lifestyle programs including access to fully equipped gym
- Education and training workshops and programs. Access to computers for educational, training and employment seeking activities

Other Facilities and Services:

- Meeting, training and conference facilities
- Community Hub/ Meeting Space with access to WiFi for informal meetings
- "Hot Desking" facilities
- Space for other agencies to deliver services
- Computer training suite

Met Cafe:

- Serving breakfast, lunch, coffee and cake
- Indoor and outdoor dinning, takeaway service
- Catering also available

Opening times
Wednesday - Friday
9.00am - 3.00pm

Monday - Tuesday
9.00am - 3.00pm

For events and busy periods

A social enterprise, providing support, training and employment to young people.

Copyright (c) SYFSBrochure2020